



ReStore Associate - Volunteer Position (minimum 2 hour shifts)

Burlington, Milton, Mississauga: Monday to Saturday shifts between 9.45a.m. to 6:00 p.m.

Orangeville: Tuesday to Saturday shifts between 8.45am - 5pm

Role & Responsibilities:

Work under the direction of the ReStore Manager, alongside ReStore paid staff and fellow volunteers to:

- Provide excellent customer service to our donors and customers.
- Stock inventory and prepare merchandise displays.
- Performs general housekeeping duties to maintain a safe and clean environment.
- Assist with pricing, which includes carrying out products to the sales floor.
- Follow all policies and procedures for the safe handling and display of merchandise.
- Ensure your work area is clean, tidy and safe at all times, particularly at the end of your shift for the next staff member or volunteer to start their shift.

What you bring to the Team:

- Positive attitude, with high energy level.
- Understanding the Habitat for Humanity values, and have the desire to promote them..
- Excellent customer service and communication skills.
- Ability to thrive in a fast paced, ever changing environment.
- Willingness and ability to work in conditions including, heat, cold, and dust.
- Must be able to bend, kneel, and stand for extended periods of time.
- Ability to lift 20 lbs and stand for long periods of time.

What you need to know:

- Volunteers must report to the ReStore Manager, or acting Manager, to be assigned the tasks/duties for their shift.
- All volunteers must be over the age of 16. Those under 18, a waiver signed by a parent or guardian is required.
- All volunteers must attend a 1 hour in-store orientation session prior to their first shift.
- Volunteers must complete a brief health & safety assessment on their first shift, in addition to shadowing a staff member or experienced volunteer.
- All volunteers are required to read, sign and comply with our Code of Conduct. We have zero tolerance for any behavior that goes against it.
- We are a TEAM at the ReStore, so we require all volunteers to treat staff and volunteers with courtesy & respect.

Have questions regarding this role or any others at HFHHMD

Email: volunteer@habitatm.ca Phone: 905-637-4446 x 226